



Dear Valued Customer and Supplier,

As the COVID-19 pandemic continues, Cummins is committed to keeping you updated on steps we are taking to help power your business needs during this uncertain time. Cummins continues to monitor the situation, along with guidance from the Centers for Disease Control and Prevention and the World Health Organization, as well as local, state and federal governments. We have also activated our Global Crisis Response Team to ensure we are taking appropriate measures to protect the health and safety of our employees and customers, which is our number one priority. As part of our business continuity efforts, below are a few examples of the measures we are taking across the company:

- We continue to evaluate our operations on a daily basis and have made strategic decisions that will ensure our sustainability and position our company for the future. While these decisions are critical, we will continue to deliver the service and support our customers need and deserve. [Learn more](#).
- We have developed a Safe Work Playbook, which outlines the protocols for managing operations during the pandemic and guidelines for keeping our people healthy and safe. An external version is available [here](#).
- It is important for us to maintain work continuity to support our customers. As a result, we have increased protective efforts to maintain operations where possible.
- We have implemented more rigorous hygiene and cleaning procedures at our plants, tech centers, branches, logistics centers and offices, including shared technician tools and the devices we use to service your equipment.
- Our Supply Chain teams continue to work with suppliers to confirm continuity throughout their multilayered supply bases. This includes dual sourcing with existing second sources and putting alternative sources in place when necessary. We are working hard to replenish safety stock that had been depleted as markets recovered and demand increased. In addition, we are often monitoring logistics paths to enable resiliency and responsiveness.
- We issued the guidelines **included at the end of this letter** for customers and suppliers who may visit our facilities and are asking employees, customers and suppliers to exercise vigilance and transparency when planning their visit to prevent any unintended exposure to the virus by reviewing a series of screening questions, **also included below**. We ask that you reach out to your Cummins representative directly prior to your site visit.
- We have implemented domestic and international air travel restrictions and other region-specific travel restrictions. We continue to assess these restrictions as the situation evolves.

We are dedicated to delivering on our commitments to customers to the best of our ability and assure you that our focus and unwavering dedication will continue so we can support the ongoing needs of your operations. Through open communication, optimal lead time and accurate forecasts, we can continue to meet your needs successfully. Our goal is to deliver the partnership you depend on, while making decisions and implementing preventive measures to ensure the health and safety of our employees and customers.

If you have any questions or concerns about our preparedness or how we can safely meet your needs, please do not hesitate to contact your business partner. We will continue to keep you updated as needed and as this situation continues to unfold.

Thank you.

Cummins Inc.



## Customer & Supplier Information

As you are aware, the coronavirus (COVID-19) continues to spread globally. Our primary concern is the safety and welfare of our employees, visitors, customers, suppliers, partners, stakeholders, and our communities. We request your support in ensuring we continue to operate in a safe environment.

We kindly request, as a partner to Cummins, you do not attend a Cummins site if any of the following statements apply:

1. If you have been to a country in the last 14 days that has been identified as a risk by the National Public Health Authority. If your country's National Public Health Authority does not state country risk level for the COVID-19 outbreak, then please default to the

World Health Organization ([www.who.int](http://www.who.int)) or contact your Cummins representative.

2. Are feeling unwell or experiencing any symptoms (cough, high temperature/fever).
3. Have been in contact with anyone who has travelled internationally within the last 14 days **AND** they are unwell or experiencing any symptoms (cough, high temperature/fever).
4. Have been in contact with anyone either confirmed or suspected of having COVID19 within the last 14 days.

If you have any concerns or questions, please do not hesitate to reach out to your appointed host. Thank you for helping to keep Cummins a safe environment.

# COVID-19 Screening Questions



Our primary concern is the safety and welfare of our employees, customers, suppliers, stakeholders and our communities. We request your support in ensuring we continue to operate in a safe environment. Please answer the following questions (provided in nine common languages):



1. Have you travelled internationally in the last 14 days?
2. Are you ill or experiencing any symptoms? Cough, High Temp, difficulty breathing?
3. Do you know if you have been in contact with anyone who has travelled internationally within the last 14 days?
4. Do you know if you have had any contact with anyone either confirmed or suspected of having the 2019 nCoV Coronavirus?



1. Haben Sie in den letzten 14 Tagen eine internationale Reise vorgenommen?
2. Sind Sie krank oder haben Sie irgendwelche Symptome? Husten, Fieber, Atembeschwerden?
3. Wissen Sie, ob Sie mit einer Person in Kontakt gewesen sind, die innerhalb der letzten 14 Tage eine internationale Reise vorgenommen hat?
4. Wissen Sie, ob Sie mit einer Person Kontakt hatten, von der vermutet wird, dass sie das 2019 nCoV Coronavirus hat oder bei der es bestätigt wurde?



1. Volt nemzetközi úton az elmúlt 14 napban?
2. Beteg vagy tapasztal bármilyen tünetet? Köhögés, láz, nehézlégzés?
3. Tud arról, hogy kapcsolatba lépett-e olyan személlyel, aki az utóbbi 14 napban nemzetközi úton volt?
4. Tud arról, hogy kapcsolatba lépett-e olyan személlyel, akiről megerősítették vagy feltételezték, hogy fertőzött a COVID-19 koronavírussal?



1. Czy w ciągu ostatnich 14 dni podróżował(-a) Pan/Pani po świecie?
2. Czy jest Pan/Pani chory(-a) lub ma jakiekolwiek objawy choroby? Kaszel, wysoka temperatura, trudności z oddychaniem?
3. Czy wie Pan/Pani, czy w ciągu ostatnich 14 dni miał(-a) Pan/Pani kontakt z kimś, kto podróżował po świecie?
4. Czy wie Pan/Pani, czy miał(-a) Pan/Pani jakikolwiek kontakt z kimkolwiek, u kogo potwierdzono lub podejrzało się zarażenie koronawirusem nCoV 2019?



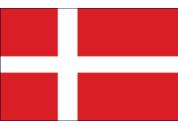
1. Cestovali jste v posledních 14 dnech do zahraničí?
2. Jste nemocní nebo máte nějaké příznaky nemoci? Máte kašel, zvýšenou teplotu nebo potíže s dýcháním?
3. Byli jste v posledních 14 dnech v kontaktu s někým, kdo cestoval do zahraničí?
4. Byli jste v kontaktu s někým, u koho byl potvrzen nebo u koho bylo podezření na to, že má koronavirus 2019 nCoV?



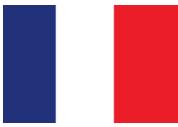
1. Son 14 gün içinde uluslararası şekilde yolculuk yaptınız mı?
2. Hasta misiniz veya bir belirti yaşıyor musunuz? Öksürük, Yüksek Ateş, nefes alma zorluğu?
3. Son 14 gün içinde uluslararası şekilde yolculuk yapmış olan bir kişiye temas edip etmediğinizi biliyor musunuz?
4. 2019 nCoV Korona virüsüne sahip olduğu ya doğrulanmış olan veya bundan kuşku duyulan bir kişi ile bir temasta bulunmuş olup olmadığını biliyormusunuz?



1. Har du rejst internationalt inden for de sidste 14 dage?
2. Er du syg eller har du symptomer? Hoste, høj temperatur, vejrtrækningsbesvær?
3. Ved du, om du har været i kontakt med nogen, der har rejst internationalt inden for de sidste 14 dage?
4. Ved du, om du har haft kontakt med nogen, der enten havde eller mistænkedes for at have nCoV coronavirussen fra 2019?



1. Avez-vous voyagé à l'étranger au cours des 14 derniers jours ?
2. Êtes-vous malade ou présentez-vous des symptômes de maladie ? Toux, température élevée, difficultés à respirer ?
3. Savez-vous si vous avez été en contact avec une personne ayant voyagé à l'étranger au cours des 14 derniers jours ?
4. Savez-vous si vous avez été en contact avec une personne présentant les symptômes du coronavirus nCoV 2019 ou chez qui la maladie a été confirmée ?



1. Hebt u de afgelopen 14 dagen internationaal gereisd?
2. Bent u ziek of ervaart u bepaalde symptomen? Hoesten, verhoogde temperatuur, ademhalingsproblemen?
3. Weet u of u in contact bent geweest met iemand die de afgelopen 14 dagen internationaal gereisd heeft?
4. Weet u of u contact hebt gehad met personen van wie bevestigd is of van wie vermoed wordt dat ze het 2019-nCoV Coronavirus hebben?



*For additional information, please contact the Cummins Response Center (CRC) at [CRC@cummins.com](mailto:CRC@cummins.com) or by calling +1 443.221.4877 internationally or 1 866.685.4313 in the U.S.*