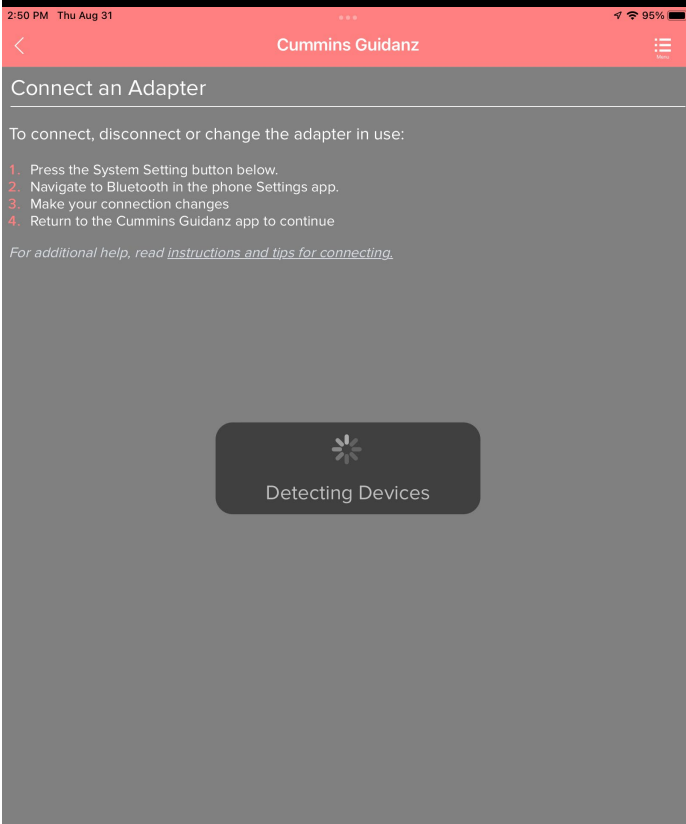
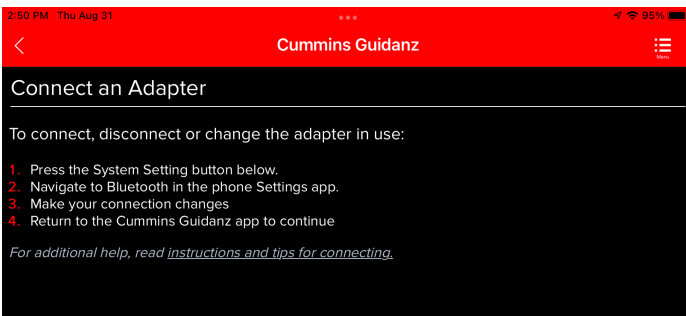
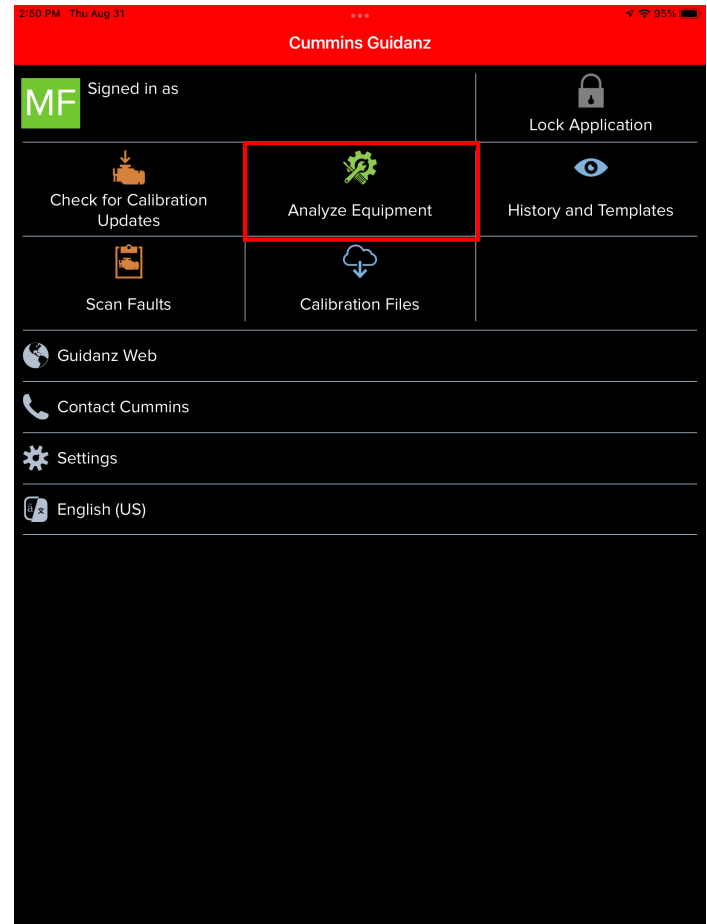


## Mobile Based – Diagnostic Session

- After logging into Guidanz Mobile, on the menu screen, click “Analyze Equipment”



- Guidanz Mobile will automatically connect to the selected device.
- Inline 7 and Inline Mini are the 2 devices that can be used with Guidanz Mobile. These devices can connect via Bluetooth.

## Mobile Based – Diagnostic Session

- Once connected, some information will need to be entered to create the job.
  - Customer Name
  - Odometer/Engine hours
  - Complaint
- To create the ECM image, toggle the switch so it shows green

10:59 AM Fri Sep 1

Cummins Guidanz

Equipment Information

To give you accurate diagnostics data, first we need some information.

Engine Serial Number  
79997700

All Cummins ESNs are 8 digits long

Customer Name  
Guidanz Mobile

Customer Unit Number  
0000000000

Odometer/Engine hours  
75000

Complaint or Other Notes  
CEL

Create ECM Image

Event Number WO-20230901-105814

Continue

8:31 AM Thu Oct 19

Cummins Guidanz

Pick the Equipment Manufacturer

INTERNATIONAL

JUNTAN

KALMAR INDUSTR

KAMAZ

KENWORTH *From ECM* ✓

KENWORTH MEX

KME KOVATCH

LINK BELT

MACK

MONACO COA

NEW HOLLAND

8:43 AM Thu Oct 19

Cummins Guidanz

Pick the Equipment Model

NEWMAR Kenworth Model

NIMR C500

NORDCO C500 CONST

PETERBILT K100

PETTIBONE T2000

PIERCE T600

ROTOCHOPPEI T600 SERIES

RPMTECH T650

SPARTAN T660 *From engine ECM* ✓

STERLING T680

SUTPHEN T700

T800

T800B

T880

W900

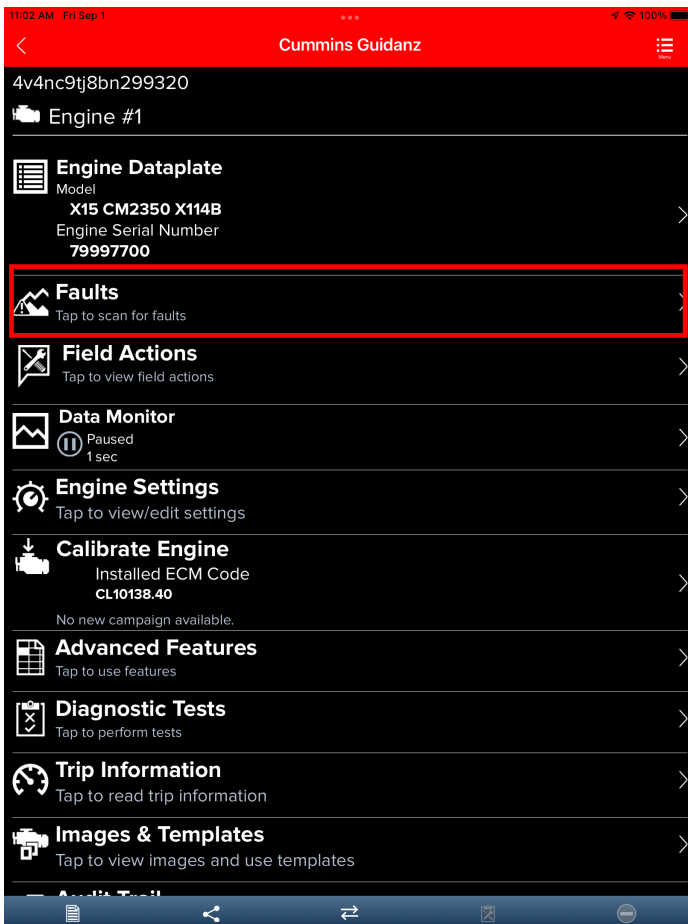
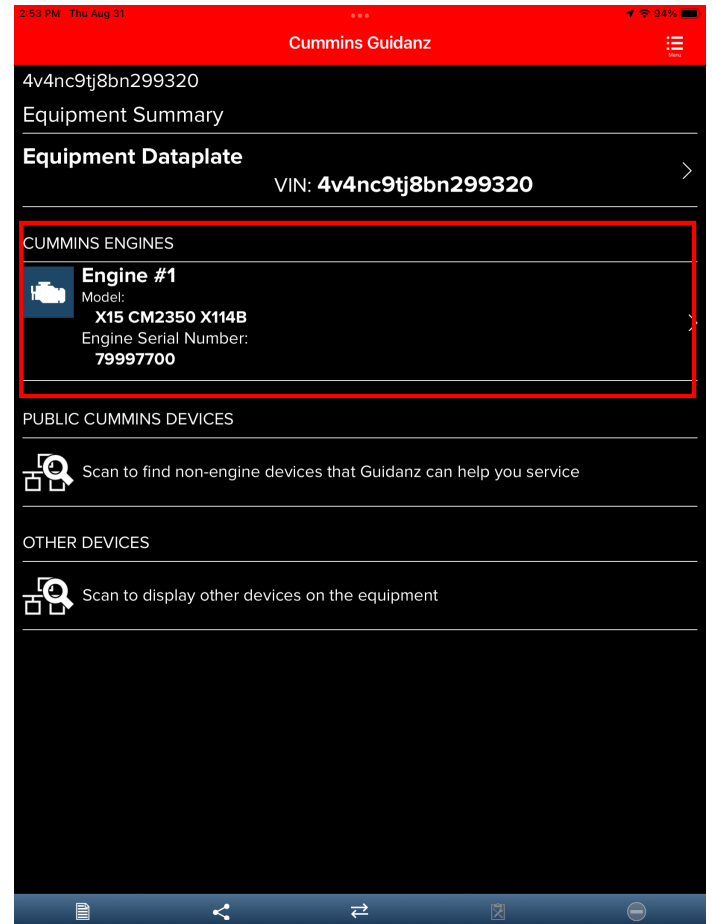
W900 SERIES

W900SH

- Equipment Manufacturer and Equipment Model will need to be selected from the list provided.
  - Suggestions from the ECM will have a check mark beside them.

## Mobile Based – Diagnostic Session

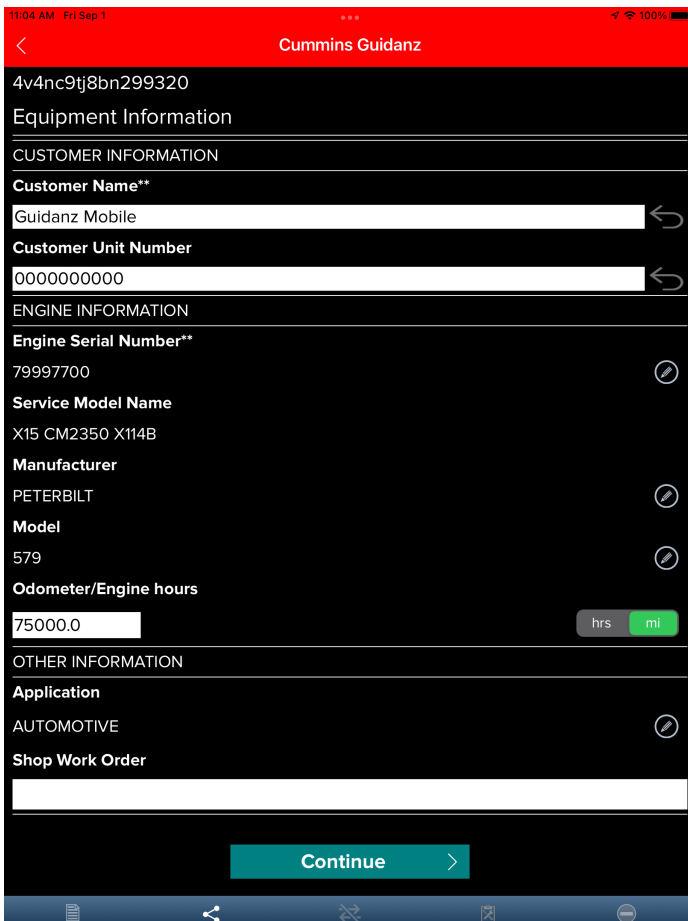
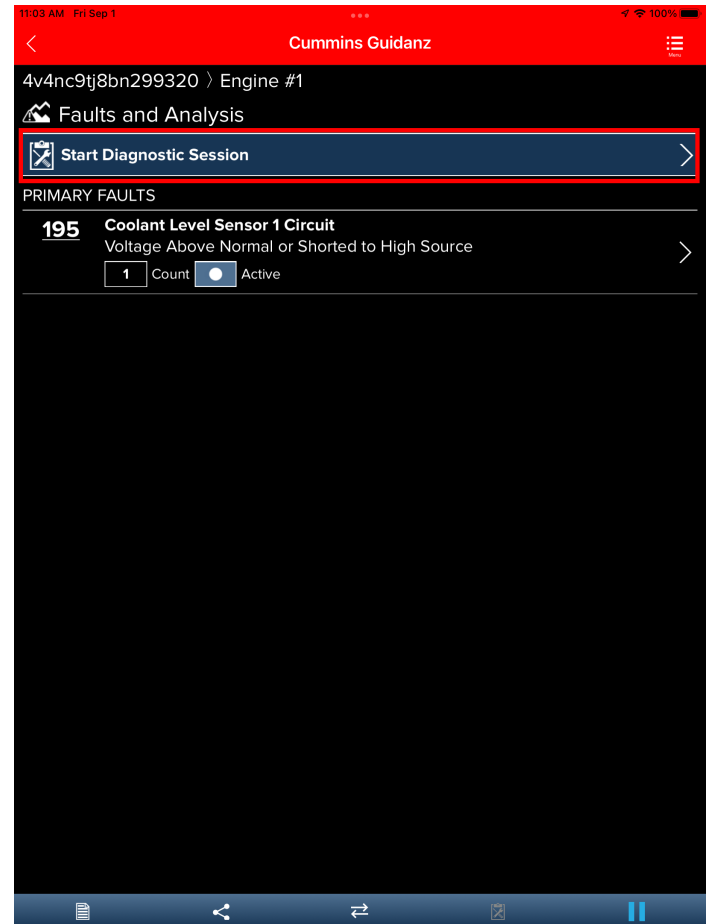
- The ECM information will be displayed.
- Now that connection has been established, the diagnostic session can begin



- Many different diagnostic options are available.
- To find the Fault codes, click the “Faults” option.

## Mobile Based – Diagnostic Session

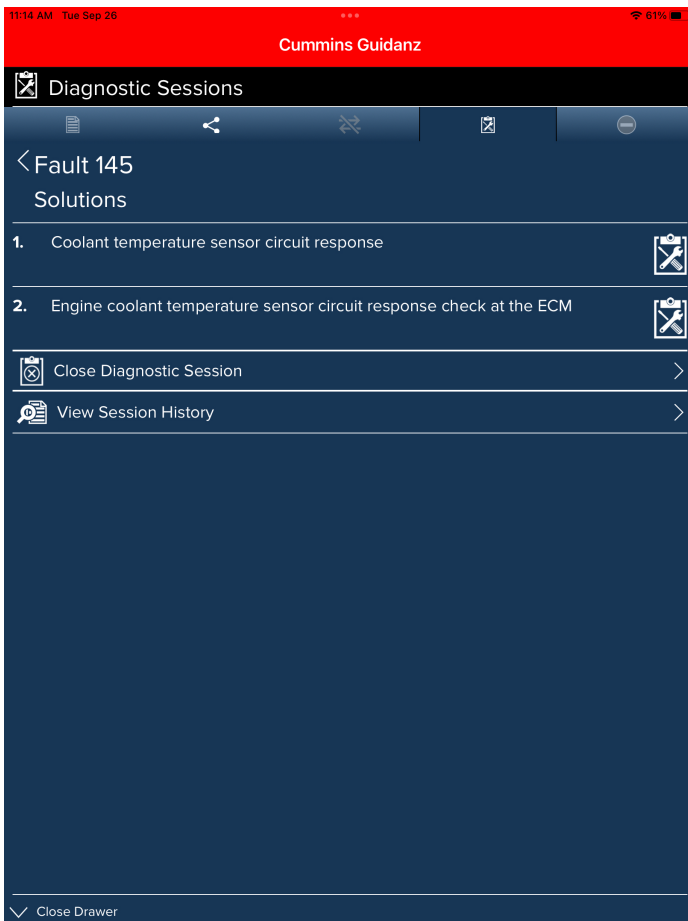
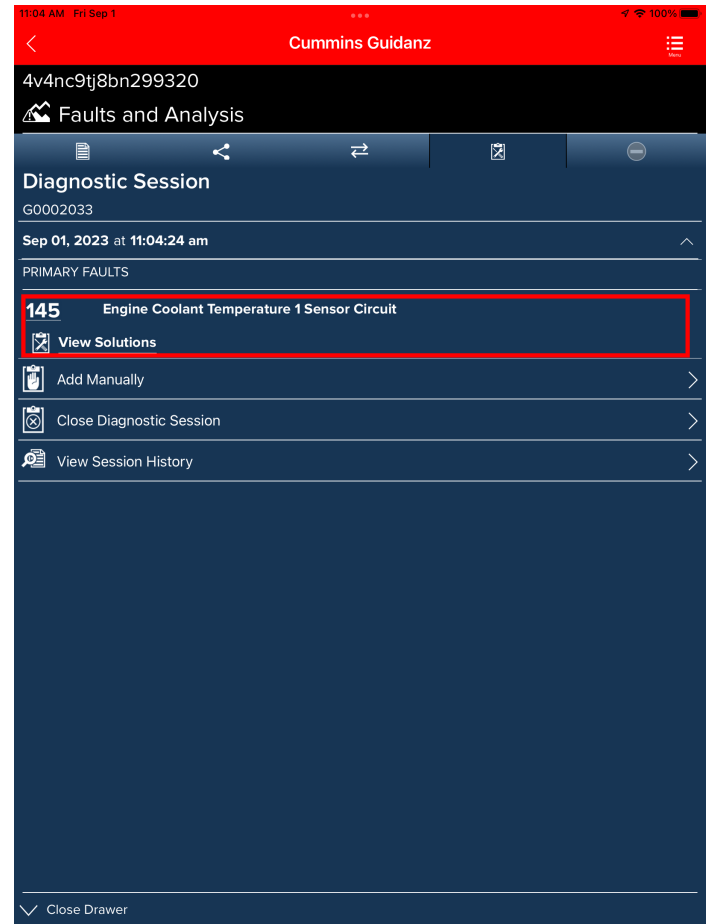
- Fault Codes will be listed as Primary, Related, and Unprioritized faults.
  - Primary Faults are critical faults that should be repaired first.
- Click the Start Diagnostic Session to begin troubleshooting.



- If not previously done, fill in the information about the job. The following fields can be filled in:
  - Customer Name
  - Unit Number
  - Odometer/Engine Hours
  - Shop Work Order

## Mobile Based – Diagnostic Session

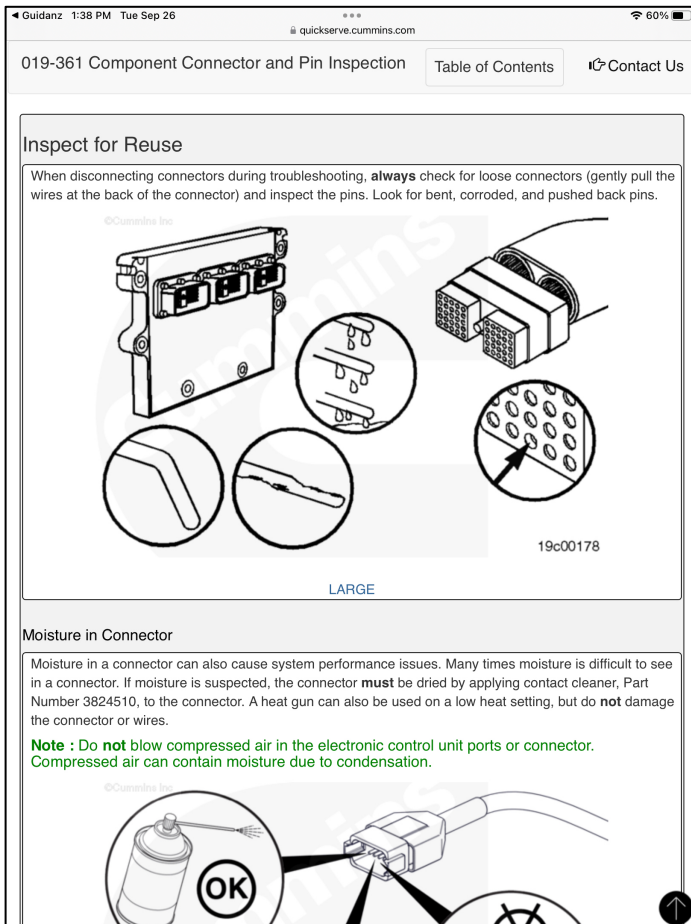
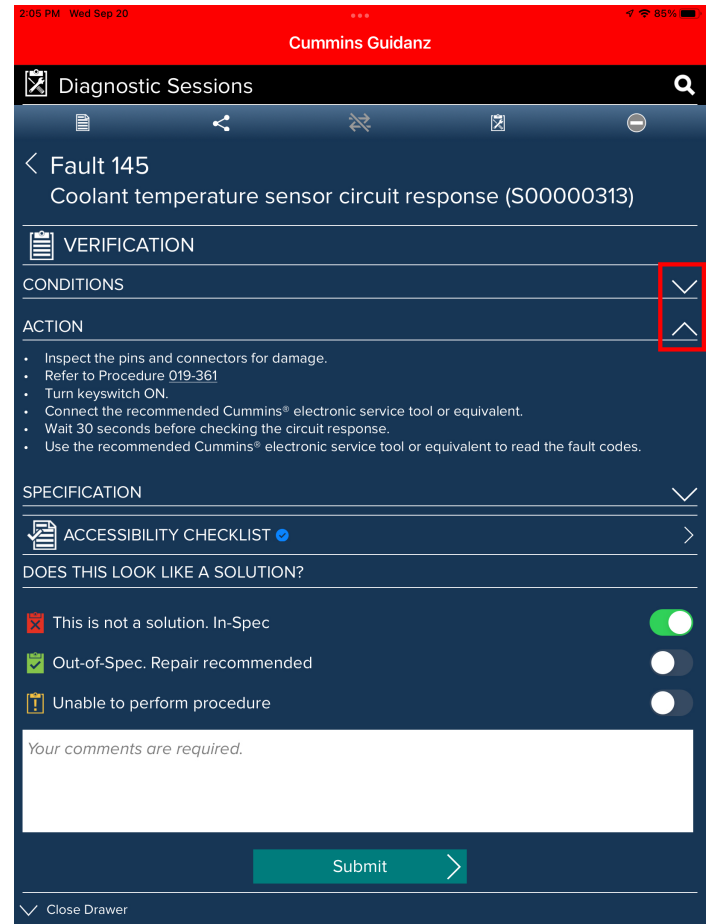
- Once in the diagnostic session, Fault codes will be displayed along with the ability to add fault codes or symptoms manually.
  - Click the Fault Code that diagnostics will be performed for.



- The list of Solutions for the selected Fault Code will appear. Click the solution that needs to be worked.

## Mobile Based – Diagnostic Session

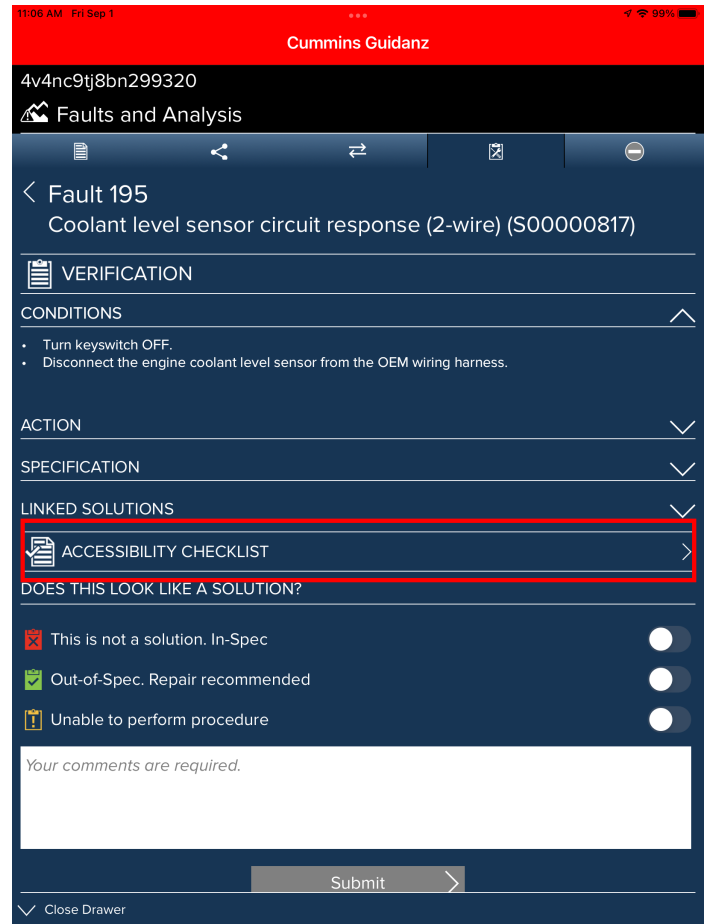
- Each solution could have the following areas:
  - Conditions
  - Actions
  - Specification
  - Linked Solutions
  - Accessibility Checklist
- They can be opened and closed by clicking the arrow at the end of each area.



- Any embedded link within the Solution will open the supporting information for that link.
  - Example of Procedure link in the Action section.

## Mobile Based – Diagnostic Session

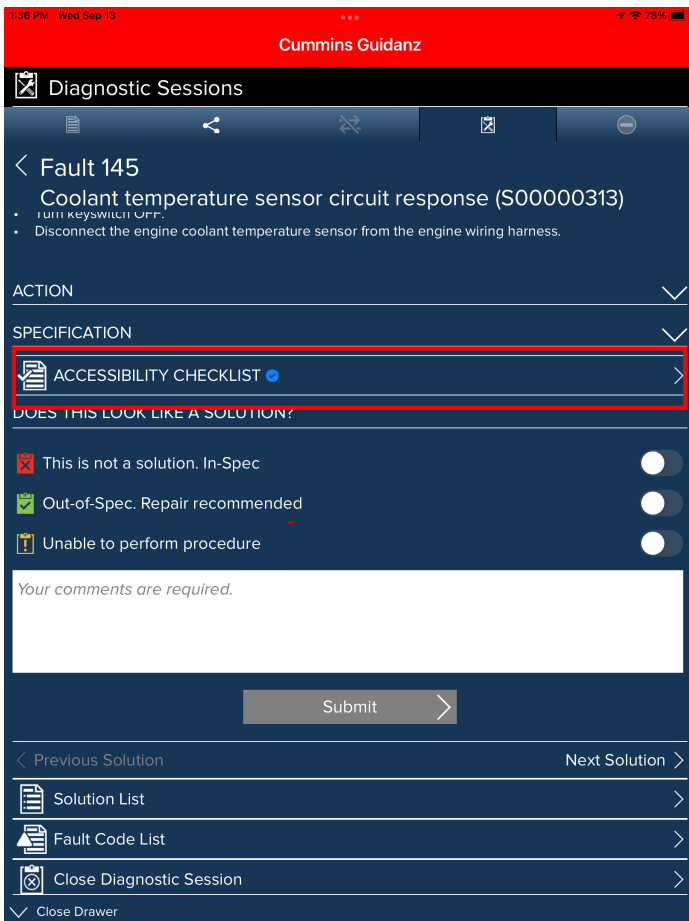
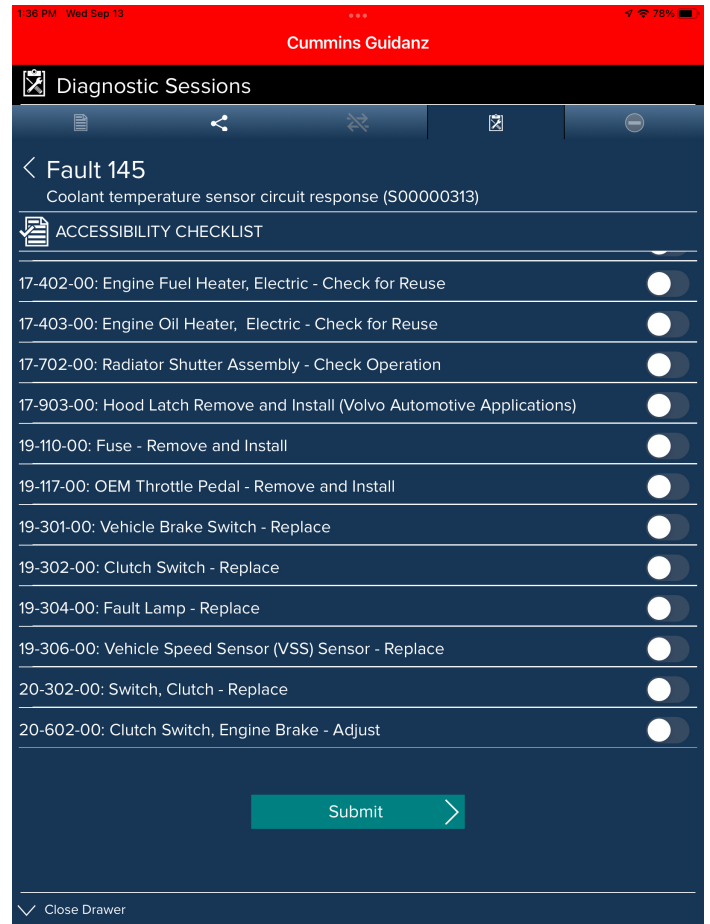
- An Accessibility Checklist is available in each solution step. Simply click the arrow to open.



- Move the slider beside the accessibility SRT that needs to be added to the diagnostic session. The slider will show green when it has been selected.

## Mobile Based – Diagnostic Session

- Scroll to the bottom of the accessibility checklist to click the “Submit” button for the selected SRTs.

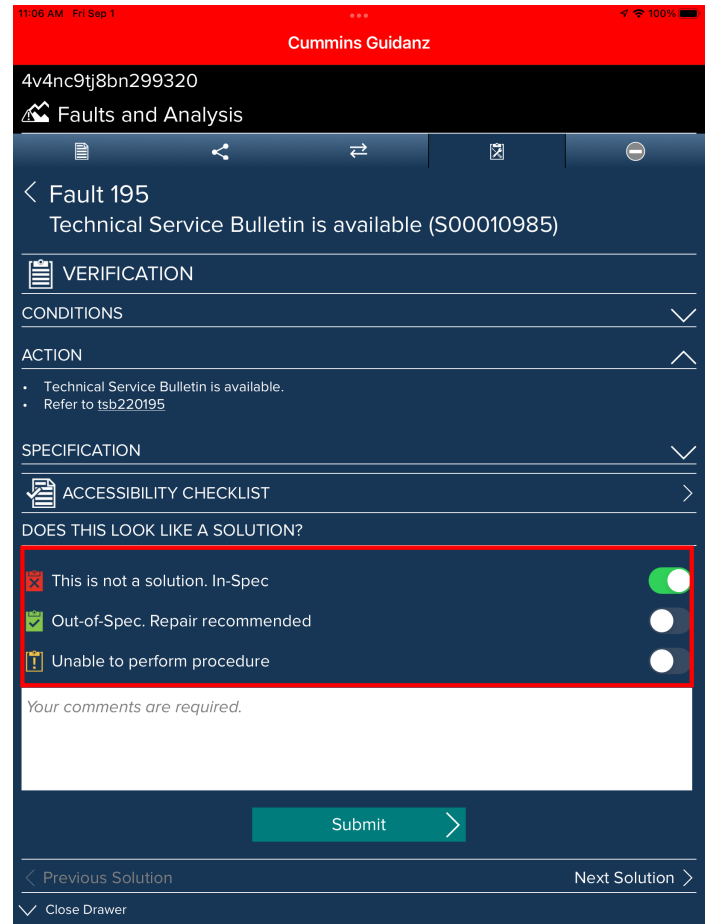


- A blue check mark will appear beside the Accessibility Checklist option once they have been added.



## Mobile Based – Diagnostic Session

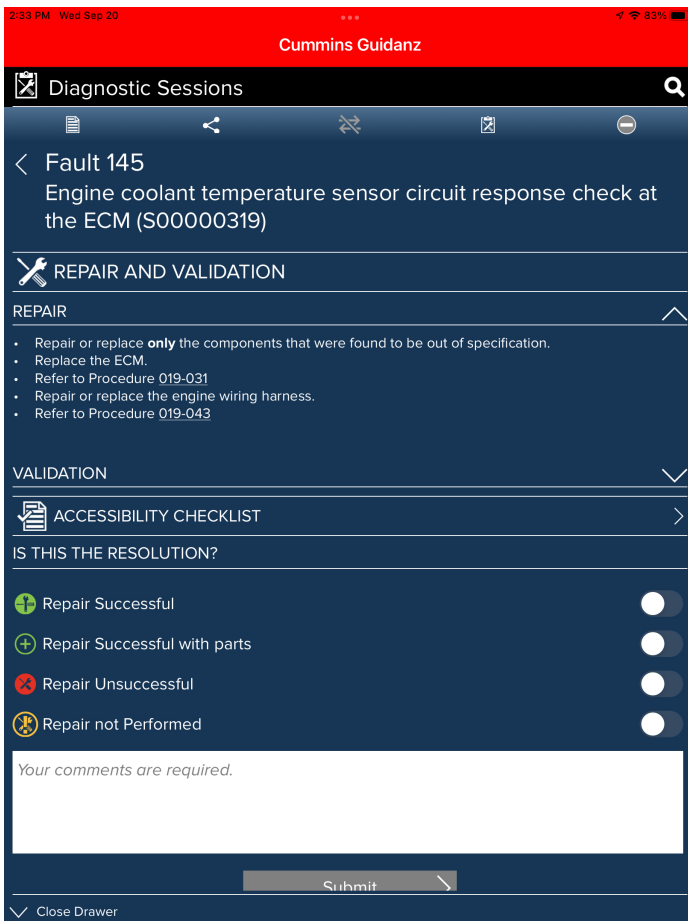
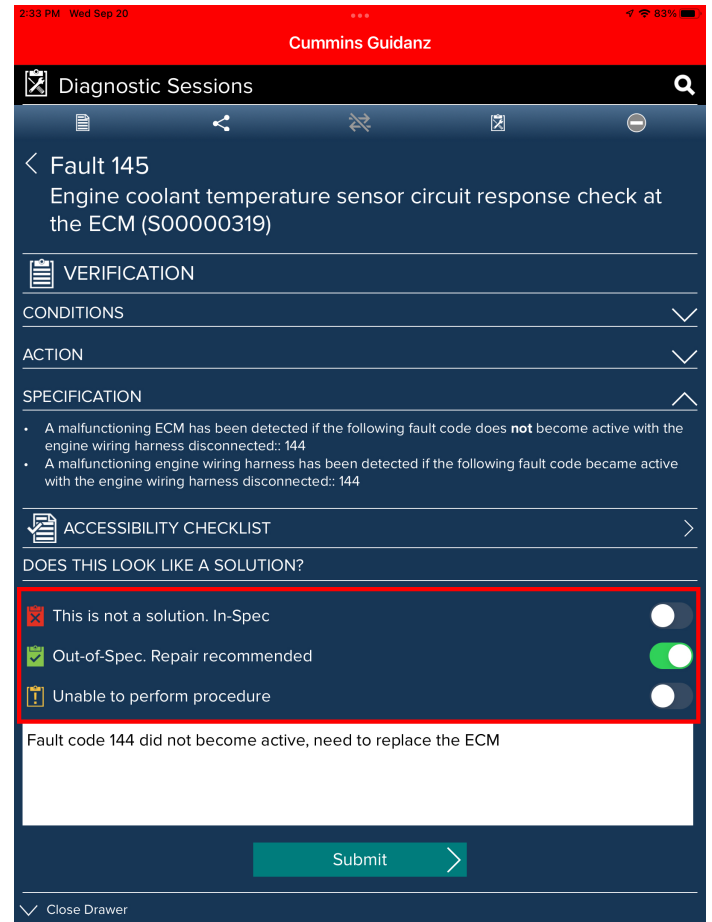
- Select the results of the troubleshooting performed for the solution step.
  - Click the appropriate slider to move
  - Enter comments with the keyboard.



- The result will be recorded on the list of solutions.
  - A red “X” mean that it was not the solution.
  - A green “✓” will appear for the solution repair is recommended.

## Mobile Based – Diagnostic Session

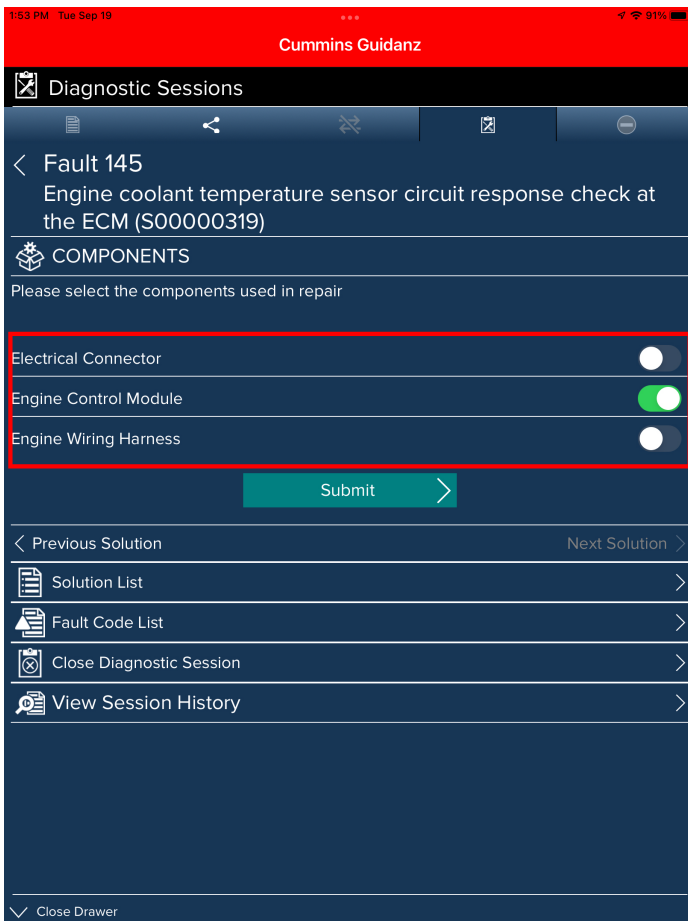
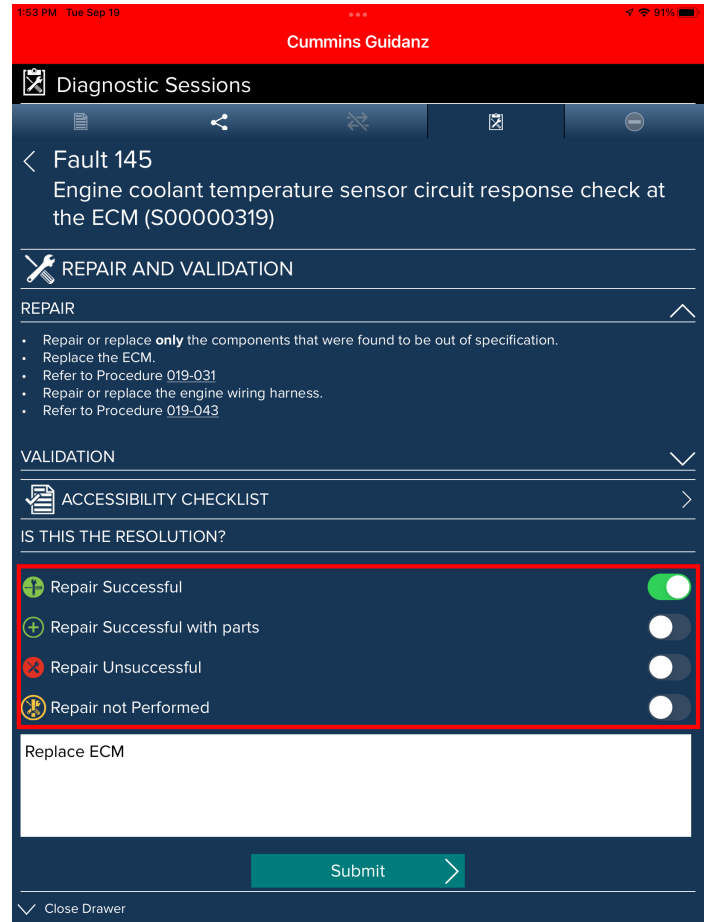
- When the solution that repair is needed for, click the slider for “Out of Spec. Repair recommended”, enter comments, and click the “Submit” button.



- Guidanz will automatically navigate to the repair for the selected solution.

## Mobile Based – Diagnostic Session

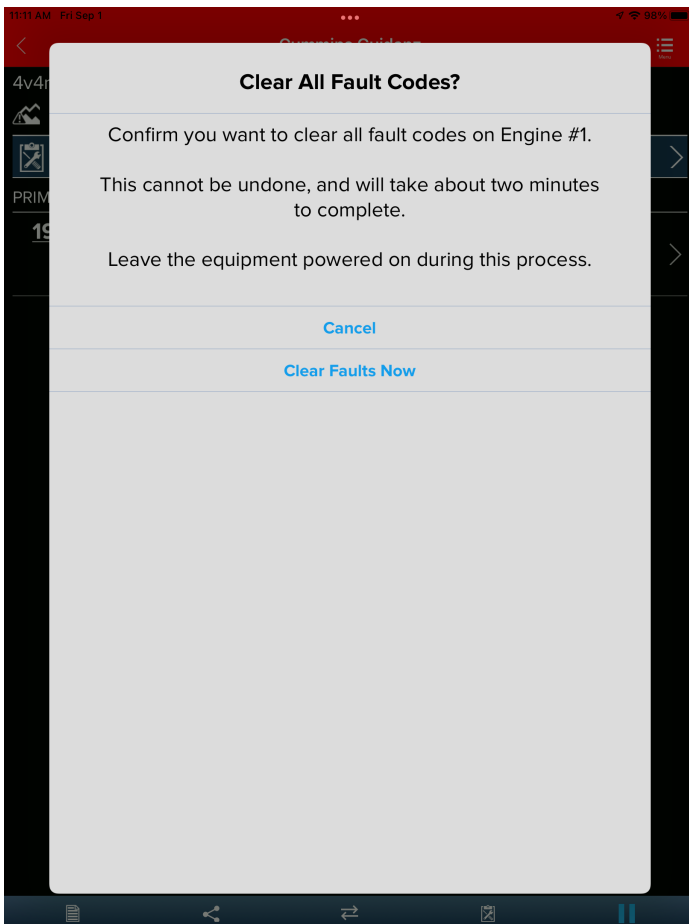
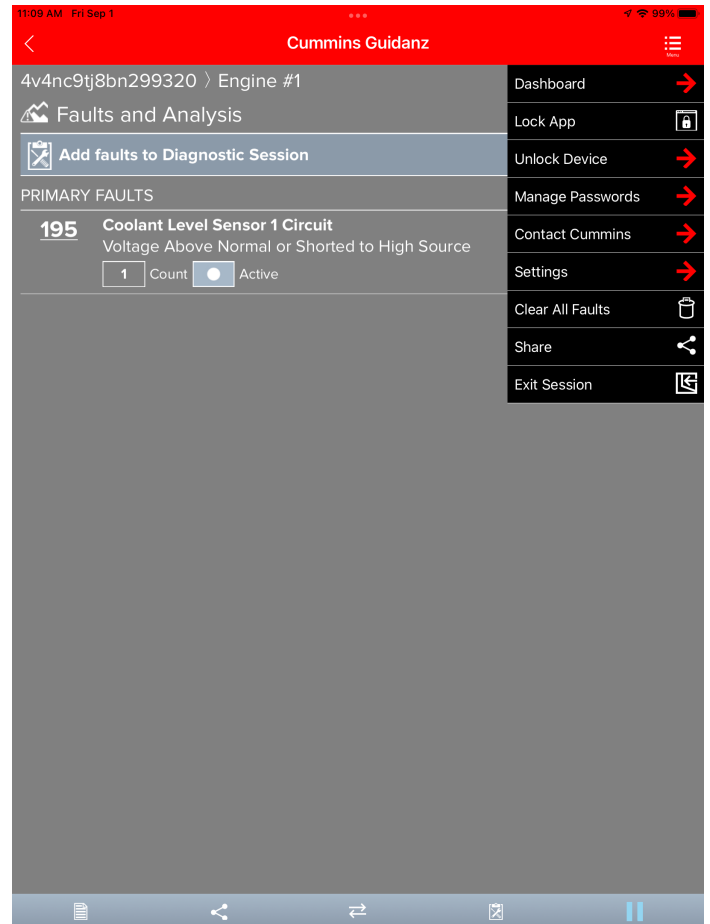
- Repair has sections that can be expanded. Some of these sections will have links to other documents.
  - Repair
  - Validation
  - Accessibility Checklist
- Click the slider for the result of the repair and enter comments.



- Guidanz will automatically navigate to the repair for the selected solution.

## Mobile Based – Diagnostic Session

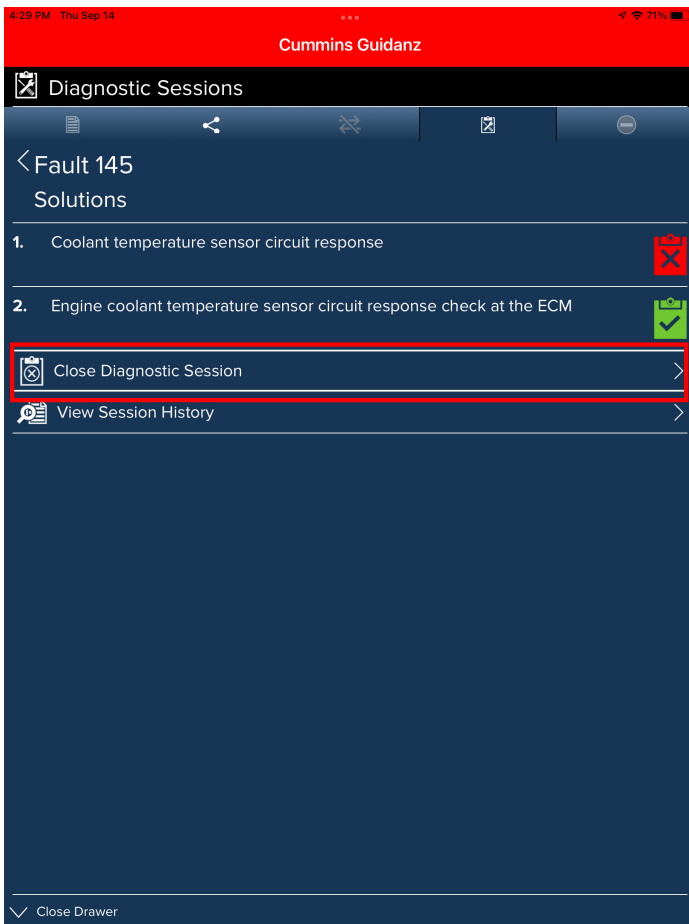
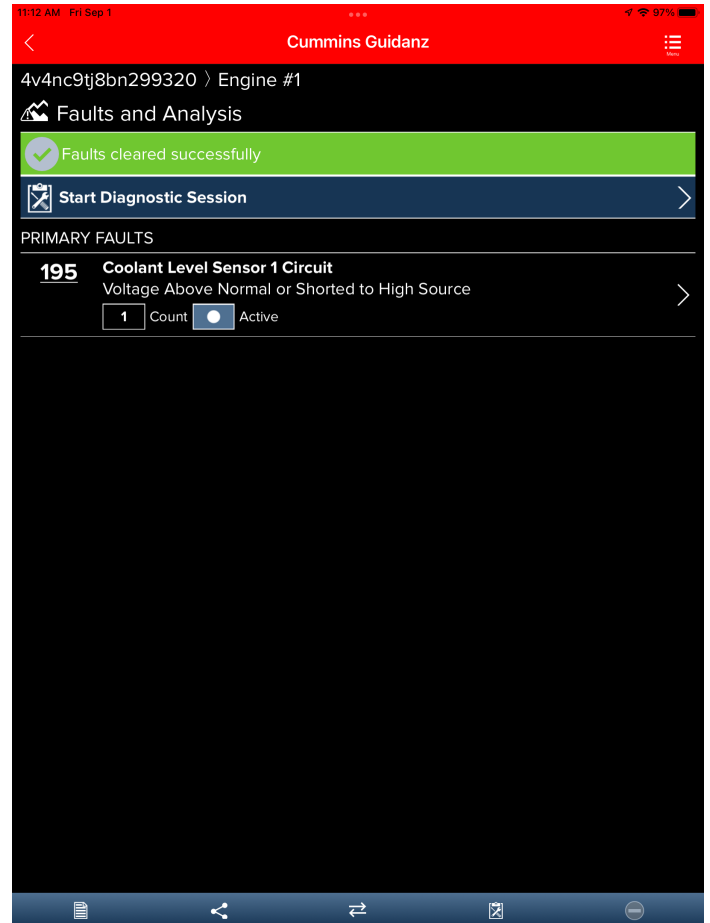
- To clear the Fault Codes, go to the menu in the upper right-hand corner of screen. Select Clear All Faults.



- Follow the on-screen prompts to complete the process of clearing the Fault Codes.

## Mobile Based – Diagnostic Session

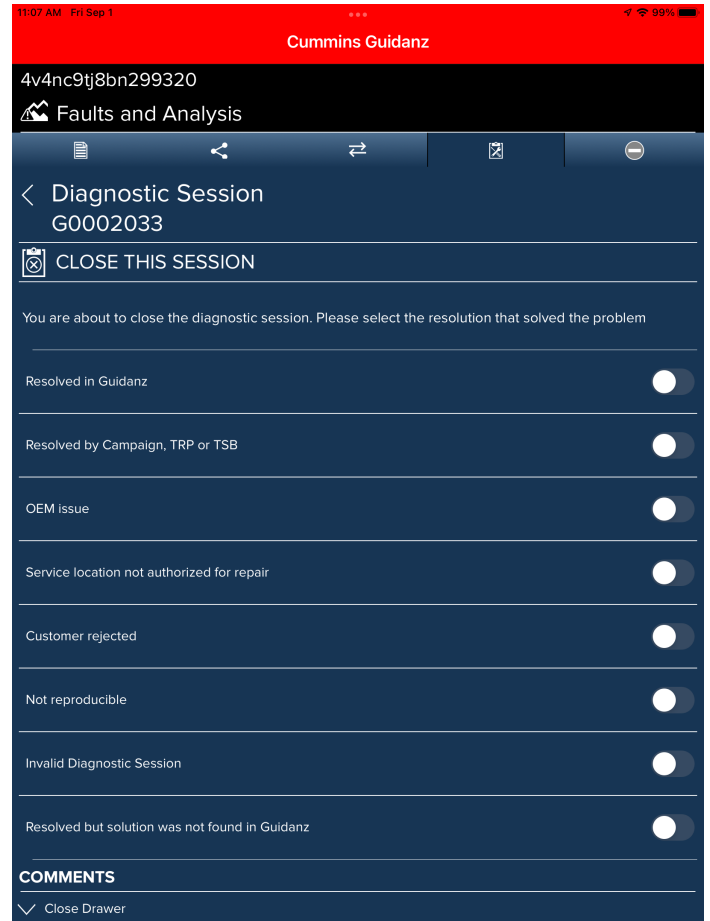
- A message will appear if the Fault Codes were cleared successfully.



- To close the Diagnostic Session, click Close Diagnostic Session.

## Mobile Based – Diagnostic Session

- A list of reason why the session is being closed is available.



- Select the appropriate reason for closure, enter comments, and click save.

